

## HOSTED VOICE

### Future-Proof Your Communications

In today's fast-paced, highly mobile business world, communication needs to be available on any device, anywhere, anytime. Software upgrades, outdated equipment and ongoing support creates technological and financial burdens, regardless of business size. PressONE's hosted voice can solve all of these problems.



### KEY BENEFITS

- Fully Managed and supported so you can focus on your core business.
- Feature-rich and future-proof so you always have the latest communications services. No more burdens about upgrading a PBX.
- Highly scalable. Never worry about capacity when adding users to your phone system again.
- Geographically redundant network architecture and enhanced call routing options for business continuity from the core to the end user.
- Affordable, professional grade features but without the capital expenditures required to operate a state-of-the-art system.

If your company is a large enterprise with employees distributed over multiple locations or a small business owner, our solutions can be tailored to fit your requirements and budget without sacrificing quality or features. In addition, hosted voice from PressONE includes feature rich unified communications and applications as well as productivity add-ons such as CRM integration, Hosted Call Center, call accounting solutions, call recording and more!

PressONE's cloud based system architecture supports high quality, high-definition voice HD Audio with built-in business continuity solutions. In addition, the feature-rich unified communications and messaging applications ensures anywhere, anytime connectivity. Our expert project and support team will make the conversion to hosted voice smooth, seamless and simple. Choose a trusted provider...choose PressONE.

## Feature Set Comparison

### SIP LINE FEATURES

Authentication	Call Transfer	Directory Number Hunting	Internal Calling Line ID Delivery
Basic Call Logs	Call Waiting	Emergency Zones	Inventory Report
Call Capacity Management	Calling Line ID Delivery Blocking	External Calling Line ID Delivery	Last Number Redial
Call Forwarding Always	Calling Name Retrieval	Flash Call Hold	LDAP Integration
Call Forwarding Busy	Calling Party Category	Hunt Group	Malicious Call Trace
Call Forwarding No Answer	Charge Number	Incoming Calling Plan	Outgoing Calling Plan
Call Forwarding Not Reachable	Client Call Control	Intercept Group	Trunk Group
Call Return	Customer Originated Trace	Intercept User	

### BUSINESS LINE FEATURES

Includes all SIP Line features plus the following

Phone Status Monitoring	Preferred Carrier Group	Service Scripts User	Third-Party Voice Mail Support
Physical Location	Preferred Carrier User	SMDI Message Desk	Three-Way Call
Polycom Phone Services	Series Completion	Third-Party MWI Control	Voice Messaging Group

### STANDARD LINE FEATURES

Includes all SIP and Business Line features plus the following

Anonymous Call Rejection	Call Pickup	Hoteling Guest	Speed Dial 100
Automatic Callback	Diversion Inhibitor	Service Scripts Group	Speed Dial 8
Call Park	Do Not Disturb		

### PREMIUM LINE FEATURES

Includes all SIP, Business and Standard Line features plus the following

Alternate Numbers	Directed Call Pickup	Outlook Integration	Shared Call Appearance 10
Automatic Hold/Retrieve	Directed Call Pickup w/Barge-in	Priority Alert	Shared Call Appearance 15
Barge-in Exempt	Enhanced Outgoing Calling Plan	Privacy	Shared Call Appearance 20
BroadWorks Anywhere	Hoteling Host	Push to Talk	Shared Call Appearance 30
Busy Lamp Field	In-Call Service Activation	Remote Office	Shared Call Appearance 35
Call Forwarding Selective	Multiple Call Arrangement	Selective Call Acceptance	Shared Call Appearance 5
Call Notify	Music On Hold	Selective Call Rejection	Simultaneous Ring Personal
CommPilot Call Manager	Music On Hold - Video	Sequential Ring	Two-Stage Dialing
CommPilot Express	N-Way Call	Shared Call Appearance	Voice Portal Calling

## ABOUT PRESSONE

PressONE, headquartered in Long Island City, NY, is a premier provider of voice and data solutions for businesses of all sizes. As a facilities-based managed solutions provider, some of the premier services provided by PressONE include Hosted Communications such as VoIP and faxing, SIP Trunking, Hosted Call Center and other network services. The company is privately-held by AMP Networks. For more information, visit [www.pressone.net](http://www.pressone.net).